

Microsoft Knowledge Base Article - 827072

PRB: Welcome to Windows Screen Appears When You Start Windows XP After You Install the .NET Framework 1.1

[This article applies to...](#)

Important This article contains information about modifying the registry. Before you modify the registry, make sure to back it up and make sure that you understand how to restore the registry if a problem occurs. For information about how to back up, restore, and edit the registry, click the following article number to view the article in the Microsoft Knowledge Base:

[256986](#) Description of the Microsoft Windows Registry

SYMPTOMS

When you install the Microsoft .NET Framework 1.1 on a computer that is running Windows XP, and then you start Windows, the Welcome screen appears. This screen prompts you to click your user name to start Windows.

Notes

- This behavior occurs although you have created only one local user account that does not have a password.
- This behavior does not occur when you install the Microsoft .NET Framework 1.0.

CAUSE

When you install the .NET Framework 1.1, a hidden local user account that is named ASPNET is created. When you start Windows, Windows treats the ASPNET local user account as an additional user account, although the ASPNET user account is hidden. Therefore, the Welcome screen appears and prompts you to click your user name.

RESOLUTION

WARNING: If you use Registry Editor incorrectly, you may cause serious problems that may require you to reinstall your operating system. Microsoft cannot guarantee that you can solve problems that result from using Registry Editor incorrectly. Use Registry Editor at your own risk.

To resolve this problem, follow these steps:

1. On the Welcome screen, click your user name to start Windows.
2. Click **Start**, and then click **Run**.
3. In the **Open** text box, type **regedit**, and then press ENTER to start Registry Editor.
4. In Registry Editor, locate and then click the following registry subkey:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon\SpecialAccounts\UserList

5. On the **Edit** menu, point to **New**, and then click **DWORD Value**.

In the right pane, a Name field that contains **New Value #1** of a new value is selected for editing.

6. In the Name field, type **ASPNET**, and then press ENTER to replace **New Value #1** with **ASPNET**.

A new value that is named ASPNET is created under the subkey that you located in step 4.

7. Quit Registry Editor.
8. Click **Start**, and then click **Shut Down**.
9. In the **Shut Down** dialog box, click **Restart**, and then click **OK**.

When Windows restarts, your desktop appears.

STATUS

This behavior is by design.

MORE INFORMATION

When you start Windows on a computer that is running Windows XP and that has only one local user account, and this local user account does not have a password, the Welcome screen does not appear. Instead, your desktop appears. However, when you start Windows on a computer that is running Windows XP and that has more than one local user account, the Welcome screen appears.

Steps to Reproduce the Behavior

1. On a computer that is running Windows XP, verify the following:
 - The computer has only one local user account.
 - The local user account does not have a password.
2. Install the .NET Framework 1.1.

Before you install the .NET Framework 1.1, verify that your computer meets the hardware requirements and the software requirements for installing the .NET Framework 1.1.

For additional information, click the following article number to view the article in the Microsoft Knowledge Base:

[815177](#) HOW TO: Determine Whether a Client Meets the Minimum Requirements for Installing the .NET Framework

To download the latest version of the .NET Framework 1.1, visit the following Microsoft Web site:

<http://msdn.microsoft.com/downloads/list/netdevframework.asp>

3. Click **Start**, and then click **Shut Down**.
4. In the **Shut Down** dialog box, click **Restart** in the drop-down list box, and then click **OK**.

REFERENCES

For more information, visit the following Microsoft Web sites:

Registry Editor

<http://msdn.microsoft.com/library/en-us/vsintro7/html/vxurfRegistryEditor.asp>

To turn the Welcome screen on or off

http://www.microsoft.com/windowsxp/home/using/productdoc/en/ua_logon_at_welcome_page_w.asp

Windows XP Home Page

<http://www.microsoft.com/windowsxp/default.asp>

The information in this article applies to:

- Microsoft ASP.NET (included with the .NET Framework 1.1)
- Microsoft Windows XP Home Edition
- Microsoft Windows XP Professional

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